

# JOHNNY TRAN

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**Portfolio :** [johnnytranac.github.io](https://johnnytranac.github.io)

## EDUCATION

### University of California, Irvine

Bachelor of Science in Computer Engineering

Irvine, CA

Sep. 2017 – Jun. 2021

## WORK EXPERIENCE

### Citi

Specialty Application Developer

Oct. 2022 – Feb. 2024

- Developed and maintained custom pages and components using SFDX to deliver custom flows, Visualforce pages, Apex code, and Lightning Web Components
- Regularly engaged with business advisors to enhance component and operation efficiency, including grooming future optimizations
- Built business POCs with periodic advisors' feedback to plan upcoming features while optimizing existing user experience
- Engaged daily in an Agile team structure to collaborate over story clarifications and address possible usage scenarios
- Pair programmed to design and document development and administrative changes every monthly releases
- Coordinated across various development teams to determine responsibilities and impact of interaction between custom objects and components
- Deployed code defects resolutions risen by unit testing and testing team to assure application efficiency

### Revature

Salesforce Developer

Mar. 2022 – Mar. 2024

- Trained in Salesforce Sales Cloud, Service Cloud, and UI frameworks in rigorous 10 week lectures equivalent to 12-months experience
- Integrated LWCs, Visualforce, Aura, Apex, Flows, and REST APIs to replicate business flow in project deliverables
- Collaborated within cohort-wide teams during bi-weekly projects using Agile structure to track responsibilities
- Obtained necessary certifications to demonstrate core skills, including Salesforce Certified Administrator and Salesforce Certified Platform Developer I

## TECHNICAL SKILLS

**Developer Tools:** Git, IntelliJ, PuTTY, Visual Studio, MySQL

**Programming Languages:** Apex, Assembly, C, Java, JavaScript, Python, Verilog, VHDL, SQL

## PROJECTS

**Next Best Action** | *Lightning Web Components, Apex*

Feb. 2023 – Feb. 2024

- Team-developed a custom Lightning page for sales agents, displaying all recommendations for customer accounts to convert into financial opportunities
- Designed and enhanced new Lightning Web Components that assist business users with client information summary and quicker pipeline actions
- Directed record owners to potential opportunities determined by tabulated customer household and financial interaction
- Pipelined user interactions on recommendations, including acceptance and delegation of tasks during opportunity stages, rejections with a grace period for reconsideration, and snoozing for future review
- Communicated with various onshore and offshore teams to define specific roles and responsibilities, navigate potential code conflicts, and ensure efficient workflow coordination
- Delivered new and revised features over monthly releases after stress-testing through multiple sandbox environments

**Trial of the Titans** | *Lightning Web Components, Aura, Apex*

May 2022

- Collaborated in a 18-person team to enhance a gamified learning management system inherited from previous developers
- Created a new Experience Cloud site which contained information about "Hero" users
- Developed an Employer Partner Package that hosted JS management of Experience site
- Utilized Lightning Web Components to produce user lookup, sorting, filtering, and favorites
- Implemented a quick and advance search feature to display Hero users through multiple pages that can be sorted by reading their data from a JSON list
- Filtered Heroes by reading available user fields to re-render the data in the LWC components accordingly
- Coordinated with cohort to integrate all components of current iteration to ensure functional navigation by documentation for future iterations and enhancements